

# ↓ Voiceable Recreate the in-store experience online

Voiceable brings voice and video commerce to your website, providing real-time engagement with online shoppers.

Customers gain a personalized in-store experience and businesses see increased conversion rates.

#### **VOICEABLE - HUMANIZING ECOMMERCE**

Voiceable allows your shoppers to engage with sales associates directly from product pages using voice and video in order to help answer customer questions right at the decision-making junction, when it is the best time to convert the sale.

- Immediately see the exact products customers are looking at
- Accompany customers throughout their journey, showing additional product options to increase conversion
- Upsell and cross-sell
- Gather crucial lead information for future reach

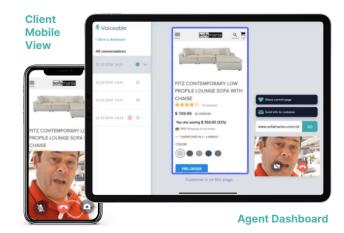
Reports are generated for enhanced customer insight and to measure agent performance, driving continuous improvement.

## **VALUE FOR ALL RETAILERS**

Voiceable caters to retailers with physical stores, as well as pure ecommerce players.

#### **IMPLEMENTATION**

Voiceable implementation is straightforward and quick, no configuration needed. Compatible with all major ecommerce platforms.



## **RESULTS**



Customers that speak with an agent using Voiceable spend 69% more (AOV)



11.5% of Voiceable engagements convert online



Shopper feedback of Voiceable:

"that's amazing... amazing feature" "I am pretty impressed"

## ONE RETAILER'S BIG SURPRISE

Within the first hour of implementing Voiceable, a sales agent sold a TV and made an upsell, generating €1,000 of incremental revenue!

### CONTACT

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